





## DURBAN





## 08.30 - 13.00

HALL 2B, DURBAN ICC. 45 BRAM FISHER ROAD, **DURBAN, 4001** 

08.30 - 09.30 Registration, refreshments and networking

PROGRAMME

09.30 – 09.35	Welcome and introduction from conference Chair Prof Dan Ncayiyana, Emeritus Professor at the University of Cape Town and former Editor of the South African Medical Journal
09.35 – 09.45	Welcome on behalf of MPS – Update on South Africa Margi van Gogh, Regional Director, MPS
ANATOMY OF TH	E HPCSA
09.45 – 10.15	HPCSA processes and the legal obligations of a practitioner Advocate Jean Marais SC
10.15 – 10.30	HPCSA processes and challenges Dr Munyadziwa Kwinda, Acting Chief Operating Officer, Health Professions Council of South Africa (HPCSA)
A CLINICIAN'S PE	RSPECTIVE
10.30 - 11.00	Reflections on Litigation Dr Graham Howarth, Head of Medical Services for Southern Africa, MPS
11.00 - 11.15	Q&A panel discussion On the panel: Advocate Jean Marais SC Dr Graham Howarth Dr Alasdair McKelvie, Senior Dentolegal Adviser and Head of Dental Services for Southern Africa, MPS Margi van Gogh
11.15 – 11.35	Morning break
ADVERSE INCIDE	INTS
11.35 – 11.40	Case study: Patient
CHALLENGING INTERACTIONS	
CHALLENGING IN	NIERACTIONS
CHALLENGING IN 11.40 – 12.10	Reducing our risk – Meeting patient expectations by enhancing professionalism Dr Mark O'Brien, International Medical Education Consultant to MPS and Medical Director and co-founder of the Cognitive Institute
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11.40 – 12.10 ADVERSE INCIDE 12.10 – 12.20 BURNOUT AND F 12.20 – 12.50	Reducing our risk – Meeting patient expectations by enhancing professionalism   Dr Mark O'Brien, International Medical Education   Consultant to MPS and Medical Director and co-founder of the Cognitive Institute   INTS   Case study: Dentist   ESILIENCE   Stress, burnout and resilience   Dr Caroline Lee, Anaesthetist in private practice and convenor of the Wellness in Anaesthesia Support Group, South African Society of Anaesthesiologists (SASA)   Q&A panel discussion   On the panel: • Dr Graham Howarth   • Dr Caroline Lee   • Dr Alasdair McKelvie   • Dr Mark O'Brien

