



# Dental Protection Conference 2020



**Date:** Saturday 5 September 2020

**Venue:** Online via Zoom

**Time:** 10.00-13.00

**Cost:** Free member-only event

## Programme

10.00	<b>Welcome and introduction by Conference Chair</b> Tom Hayes, Head of Delivery Services – Ireland, Dental Protection
10.10	<b>New risks in a new world</b> Dr Raj Rattan, Dental Director, Dental Protection and Dr Noel Kavanagh, Education and Engagement Lead – Ireland, Dental Protection
10.35	<b>The state of affairs</b> Tom Hayes, Head of Delivery Services – Ireland, Dental Protection
11.00	<b>What's on the horizon?</b> Dr Martin Foster, Head of Dental Services – Ireland, Dental Protection and Dr Noel Kavanagh, Education and Engagement Lead – Ireland, Dental Protection
11.25	<b>Morning comfort break</b>
11.40	<b>Managing conflict and aggression</b> Dr George Wright, Senior Dental Educator, Dental Protection
12.05	<b>Managing patient expectations in unusual circumstances</b> Dr Joe Hennessy, Orthodontist
12.30	<b>Panel discussion including submitted Q&amp;A</b> All speakers and hosted by Rachel Lynch, Business Development Manager – Ireland, Dental Protection
12.50	<b>Summary and close</b>