



EXPERIENCE MATTERS: Sharing what we know

MEDICAL PROTECTION AND DENTAL PROTECTION ROADSHOW

<p>SATURDAY 9 FEBRUARY PRETORIA</p>	<p>SUNDAY 10 FEBRUARY DURBAN</p>	<p>MONDAY 11 FEBRUARY JOHANNESBURG</p>	<p>WEDNESDAY 13 FEBRUARY PORT ELIZABETH</p>	<p>THURSDAY 14 FEBRUARY CAPE TOWN</p>
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PROGRAMME

Chair: **Dr Alasdair McKelvie**, Head of Dental Services for Southern Africa

REGISTRATION AND REFRESHMENTS

WELCOME

Simon Kayll, Chief Executive Officer (via video)

LOCAL PERSPECTIVE: CURRENT CONTEXT, FUTURE RELEVANCE

Margi van Gogh, Regional Director for Southern Africa

CONSCIOUS, ETHICAL PROTECTION: WHAT HISTORY REVEALS

Tim Jordan, Chief Actuary and Executive Director of Commercial Services

CRITICAL INSIGHT: CLAIMS TRENDS AND RISK MITIGATION

Dr Graham Howarth, Head of Medical Services for Southern Africa

SUSTAINED PROTECTION: HOW WE RESERVE AND SET SUBSCRIPTIONS

Howard Kew, Executive Director (via video)

Q&As: YOUR QUESTIONS ANSWERED

Facilitator: **Dr Alasdair McKelvie**, Head of Dental Services for Southern Africa

OPEN DISCUSSION

Facilitator: **Dr Graham Howarth**

REFLECTION: PARTNERING FOR IMPROVED OUTCOMES

Margi van Gogh, Regional Director for Southern Africa

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