

PRESS RELEASE

FOR IMMEDIATE RELEASE

24 March 2016

Executive Director, John Tiernan, retires after 23 years at MPS

John Tiernan, Executive Director of Member Engagement at MPS will retire in July 2016, after 23 years' supporting doctors and dentists in dentolegal and medicolegal issues. He first joined MPS in 1993 and his career has spanned over numerous roles. These roles include Assistant Dental Director, Director of Educational Services and most recently Executive Director of Member Engagement for the MPS group, where he has been pivotal in changing MPS's Education programme and helping over 10,000 members improve their interactions with patients.

John currently leads MPS's Educational services, Communications and Commercial departments, with a team of over 130 staff, overseeing the delivery of world class support and education services' for more than 300,000 members around the world.

John Tiernan, Executive Director of Member Engagement at MPS said:

"The dentolegal and medicolegal environment has changed dramatically over the time I have been at MPS. What was traditionally a slow-moving environment is now an ever changing world of regulatory and legal challenges. The number of complaints and the volume, cost and complexity of claims has significantly increased over the years, particularly in the UK.

"I pioneered the MPS education department as I strongly believe in the preventative value of education in reducing the risks that arise from practice. When I joined we had 30 to 40 events per year; we now provide in excess of 1,000 worldwide.

"In 2015 we delivered over 650 communication skills workshops to members worldwide. This was a key target that I was determined to fulfil, as many complaints arise from poor communication after an adverse outcome.

"I have thoroughly enjoyed my time at MPS and will continue to have close links with education in healthcare. I will be keeping a close eye on developments in dentistry and healthcare generally and I wish MPS, and most importantly the membership, well for the future."

Simon Kayll, Chief Executive of MPS said:

"John is well known amongst our members for his passion for education and commitment to supporting medical and dental members around the world. Perhaps what members are less aware of is the respect he commands among his colleagues and his drive for continuous improvement of the service we provide to our members. For more than 20 years John has been a respected leader, colleague, friend and mentor to many at MPS and he will be missed by us all."

-Ends -

About MPS

The Medical Protection Society Limited (“MPS”) is the world’s leading protection organisation for doctors, dentists and healthcare professionals. We protect and support the professional interests of more than 300,000 members around the world. Membership provides access to expert advice and support together with the right to request indemnity for complaints or claims arising from professional practice.

Our in-house experts assist with the wide range of legal and ethical problems that arise from professional practice. This can include clinical negligence claims, complaints, medical and dental council inquiries, legal and ethical dilemmas, disciplinary procedures, inquests and fatal accident inquiries.

Our philosophy is to support safe practice in medicine and dentistry by helping to avert problems in the first place. We do this by promoting risk management through our workshops, E-learning, clinical risk assessments, publications, conferences, lectures and presentations.

MPS is not an insurance company. All the benefits of membership of MPS are discretionary as set out in the Memorandum and Articles of Association.