





# SPOTLIGHT **ON RISK**

DENTAL CONFERENCE

SEPTEMBER

2023

# Programme

### 14.00

# Welcome and Introduction

Dr James Foster, Deputy Dental Director and Dental Australia/Asia Lead, Dental Protection

### 14.05

# Panel discussion | To post or not to post? Social media through an ethical and dentolegal lens

Overview: Many practitioners are using the social platforms for professional purposes to promote services but also to disseminate their knowledge to a wider audience. However, how to establish ethical boundaries for themselves, with their patients or with others online?

Dr James Foster, Deputy Dental Director and Dental Australia/Asia Lead, Dental Protection Professor Chi-Tim Hung, Convenor, Task Force on Social Media, Professionalism and Ethics Committee, Hong Kong Academy of Medicine Dr Eswara Uma, Adjunct Professor, Faculty of Dentistry, Manipal University College Malaysia Florence Ho, Adjunct Senior Lecturer, NUS Centre for Biomedical Ethics Dr Louise Eggleton, Dentolegal Consultant, Dental Protection

# 14.45

Break

# 14.50 Welcome back

Dr James Foster, Deputy Dental Director and Dental Australia/Asia Lead, Dental Protection

# 14.55

# Panel discussion | From the casefile: A "typical day" in the practice... where can it all go wrong?

Overview: There is no such thing as a routine day in the life of a dentist. Every patient is different, which brings new challenges, unusual procedures and varied scenarios - heading to potential risks. During the panel, we will bring real-life situations giving the opportunity to both audience and our panel of experts discuss what could have been done differently from a range of perspectives.

Dr James Foster, Deputy Dental Director and Dental Australia/Asia Lead, Dental Protection (moderator) Dr Jim Lafferty, Dentolegal Consultant, Dental Protection Chris Howse, Partner, Howse Williams Assoc. Prof. Dr Siti Mazlipah, Deputy Dean, Clinical and Services, University of Malaya

Dr Siew Hor Goh, Director of Clinical Services and Residential Care, NTUC Health

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#### 15.35

#### Panel discussion | At the edge: Restoring balance and cultivating resilience

Overview: "Life is like riding a bicycle. To keep your balance, you must keep moving" - Albert Einstein

In an increasingly complex and uncertain world, it is likely that most of us have experienced some form of work-related unease, anxiety, stress, or fatigue. In constant pressure, we enter on survival mode forgetting to think about our emotional, physical and mental well-being. To thrive, it is important not only to restore the balance between work and personal life but also cultivate the ability to reflect, learn, rebound, and move forward.

Dr James Foster, Deputy Dental Director and Dental Australia/Asia Lead, Dental Protection (moderator) Dr Ronald Chan, Chairman of the Board, Modern Dental Group and Honorary Clinical Assistant Professor, The University of Hong Kong Charlaine Adrienne Chin,Partner, Dispute Resolution, RDL Dr Surinder Arora, General Dental Practitioner Dr Louise Eggleton, Dentolegal Consultant, Dental Protection

# 16.10 Final remarks

Dr James Foster, Deputy Dental Director and Dental Australia/Asia Lead, Dental Protection