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Events Department
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Dental Protection Limited
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About Premier Symposium

The Premier Initiative began early in 2001 as a collaborative venture between Dental Protection, the international leader in dental professional indemnity and risk management, and schülke, European leader in cross infection control. From the outset, its aim has been to improve the awareness and management of risks in clinical dentistry.

The Premier Initiative also encompasses a series of awards for work undertaken to improve patient safety in one of six topic areas: ethics and professionalism, record keeping, cross-infection control, teamworking and skillmix, consent and communication, health and safety.

The awards have three categories undergraduate, postgraduate and dental care professional, with the total prize fund being £6,000.

The awards will be presented at the Premier Symposium.

For further information, please contact:
Nicola Photiou, Dental Protection on
020 7399 2914 or
events@dentalprotection.org



What to Expect

Premier Symposium 2010:

"Lectures were of an exceptionally high standard as always"

"A superb programme with excellent speakers and subjects, delivered with very practical suggestions"

"Well done! An excellent day"

"Fourth year in a row at Premier Symposium and again a fantastic day with good presentations. I will definitely be attending again next year."



The winners of last year's Premier Awards

Programme

8.30am

Registration and Coffee

9.10am

Welcome and Introduction

9.20am

Lisa Page
Tell me about it

10.05am

John Tiernan
Sorry seems to be the hardest word

10.50am

Questions for Lisa Page
and John Tiernan

11.10am

Coffee

11.40am

Caroline Pankhurst
The "F" word – facts, fiction and the future
of infection control

12.30pm

Questions for Caroline Pankhurst

Verifiable CPD: Each presentation will have clear educational objectives and the opportunity to provide feedback. The full day programme will satisfy the GDC's criteria for verifiable CPD (five hours) and a certificate will be supplied.

12.45pm

Presentation of Premier Awards 2011

1pm

Lunch

2pm

Pat Langley and Jerry Watson
The baby and the bathwater

2.50pm

Questions for Pat Langley
and Jerry Watson

3.05pm

Coffee

3.30pm

Richard Ibbetson
Restorative accidents waiting
to happen

4.20pm

Questions for Richard Ibbetson

4.35pm

Close



Dental
Protection



schülke -+

PREMIER SYMPOSIUM 2011



Includes Premier Awards 2011

Imperial College London
Sherfield Building
Imperial College Road
London
SW7 2AZ

Saturday 26 November 2011

Dental
Protection



schülke -+

Welcome to the Premier Symposium 2011

This year's Premier Symposium is the eleventh such event presented by DPL and schülke, and is one of the largest risk management events of its kind in the UK.

The proven formula of entertaining speakers with an acknowledged reputation for their command of their field of expertise, coupled with first class organisation will ensure that the event remains of the highest calibre and value for those who attend. Add the change in venue to the spacious auditorium of **Imperial College, London** with its medical and scientific associations and this becomes a compelling pre-Christmas event in the very heart of London.



Speakers Richard Palmer and Tara Renton at last year's Symposium

Over many years, both schülke and Dental Protection have demonstrated their commitment to continuing education, and the personal and professional development of all members of the dental team. This year the Premier Symposium is also offering discounted tickets for DPL Xtra practice programme members and is open to all members of the dental team. Information on training and risk management resources from both companies will be available on the day.

Thank you to the sponsors

We are grateful for the support of the following companies in contributing towards the cost of staging this Symposium. Their representatives will be available throughout the day in a trade exhibition in the catering area.



DR LISA PAGE



Is a psychiatrist who specialises in patients who present via the general hospital – a branch of psychiatry known as liaison psychiatry. She currently works between the King's Dental Institute in London and the

main acute hospital in Brighton. Dr Page trained in medicine at King's College in London and then worked in acute medicine for several years. She went on to train in psychiatry at the Maudsley and Bethlem hospitals in South London, before moving into a research position at the Institute of Psychiatry. She has completed a Masters in Public Health and has recently finished a PhD on a topic that sits at the interface between Public Health and Psychiatry. For the past two years Dr Page has been working as Consultant Psychiatrist to the Facial Pain Clinic at the King's Dental Institute. During that time, she has helped develop a unique multi-disciplinary approach to the management of trigeminal nerve injuries.

Tell me about it

As someone who spends a lot of time with patients who have been harmed in some way by dental treatment, Dr Lisa Page hears at first hand the sometimes significant impact that some of these unintended consequences have on patients and their lives, and sometimes their families. Some of the collateral damage is surprising, and not always obvious to the treating clinician, but developing (and demonstrating) an understanding of the patient's feelings is an important step in minimising the consequences.

MR JOHN TIERNAN



Is Director of MPS Educational Services and has responsibility for provision of education to members worldwide. John qualified from Trinity College, Dublin in 1980 and worked in general practice before joining MPS in 1994 as a Dentolegal Adviser. John worked as Head of Practitioner Services and subsequently Assistant Dental Director before being appointed as Director of Educational Services for MPS and DPL in 2007.

John was a member of the General Dental Council between 1991 and 2001 – including membership of its Education Committee, Postgraduate Education Committee and the Specialist Training Advisory Committee. He chaired the specialisation working group which introduced specialist lists in the UK.

John co-authored Risk Management in General Dental Practice and has written and lectured extensively on the subject of communication and risk management both in the UK and internationally.

Sorry seems to be the hardest word

There are many myths surrounding the question of the "disclosure" to patients by health professionals – medical and dental – of information about mistakes, adverse incidents and unsatisfactory outcomes. Another myth is that you should never apologise because it might be construed as an admission of guilt. There is also a growing body of evidence that the first instincts of healthcare professionals in these situations may actually be unhelpful and self-defeating. This presentation sets out a safe course and some practical tips for those difficult conversations.

DR CAROLINE PANKHURST



Was formerly a Clinical Senior Lecturer of Oral Microbiology, at KCL Dental Institute. Now she is actively involved in postgraduate dental education. She is a freelance infection control consultant to NHS

Southwark, Lambeth and Lewisham and advised the Southern Health Board, Northern Ireland for many years. She is the author of "Control of Infection Guidelines for General Dental Practice" now in its fourth edition, and is the co-author of a new book entitled "Basic Guide to Prevention and Infection Control in Dentistry". She is a member of the Speciality Advisory Committee in Medical Microbiology and a Trustee of the Fungal Research Trust.

The "F" word – facts, fiction and the future of infection control

When the HTM 01-05 guidelines on decontamination and infection control were distributed to dentists in December 2009, the Chief Dental Officer promised that the evidence supporting the guidelines would be independently reviewed and the results published within two years. That time has now come, and this presentation from two recognised authorities in the field of microbiology will distil and identify the essential facts and myths, explain the unfinished business in the continuing debate about whether the standards of HTM 01-05 and other guidance are still appropriate, and suggest some likely further areas in this field to keep a watchful eye on.

MS PAT LANGLEY



During her sixteen years at Denplan, Pat was instrumental in developing their quality assurance programme and she then worked for seven years at Oasis Dental Care as their Clinical Director. Within this

role, she had responsibility for clinical governance and standards within the whole Oasis estate and continues to work with them in an advisory capacity. In 2010, Pat and Jerry Watson set up Apolline Limited, the first UK company solely dedicated to providing dental practice teams with outstanding personalised service and unrivalled support in all matters relating to regulatory compliance.

MR JERRY WATSON



Qualified from Guys hospital in 1981. In 1983 Jerry co-founded a multi award winning dental practice in Peterborough and has successfully combined clinical practice with a passion for training practice teams in all aspects of practice and people management. In 1996 he became the only dentist to be an accredited adviser to Investors in People.

Jerry's passion is delivering excellent customer care through development of teams. He is a Course Director on the FGDP's Certificate in Appraisal of Dental Practices.

The baby and the bathwater

Nobody pretends that the arrival into dentistry of bodies like CQC and HIW (in Wales), did not cause some anger, upheaval, cost and pain for dental practices at a difficult time – nor that the advent of GDC revalidation will not in due course be greeted by some with the same sense of outrage and resistance. But hand in hand with the problems, come many significant and mostly unrecognised opportunities to develop a safer, more successful and more profitable practice. We all know about the bad news – now for some good news.

PROFESSOR RICHARD IBBETSON



Graduated from Guy's Hospital in 1974, and then worked in general dental practice before taking an MSc in Conservative Dentistry at the Eastman. He was on the staff of the Eastman for twenty years before taking

up the post of Director of the Postgraduate Dental Institute at the University of Edinburgh in 1999. He has recently moved to take up a Chair in Restorative Dentistry at the Dental Institute, Barts and the London School of Medicine and Dentistry. He is active within The Royal College of Surgeons of Edinburgh and is currently Dean-Elect of the Dental Faculty taking up this position at the end of September. He has a strong commitment to postgraduate dental education and the teaching of fixed prosthodontics.

Restorative accidents waiting to happen

It is always easy to be wise after the event – and restorative dentistry generates a disproportionate share of the kind of "events" that result in dento-legal problems. This presentation helps us to see that many of these situations can also be anticipated before the event, and either avoided altogether, or managed in such a way as to minimise the potential consequences. The presentation includes the speaker's special selection of restorative decisions to avoid.



Booking form

Places will be issued on a first-come first-served basis

Number of places.....

Lead Name 1.....

GDC Number.....

DPL Number.....

Name 2.....

GDC Number.....

DPL Number.....

Please insert additional names on a separate piece of paper

Lead Name's Address.....

..... Postcode.....

Have you any access or dietary requirements?.....

On the day would you prefer to receive your handouts:

in hard copy on a memory stick

Each place costs **£130 for Dental Protection members and £270 for non-members**. The team package, exclusively for members of the DPL Xtra practice programme, costs £220 for two members of the practice booking together, and £330 for three members of the practice booking together (a saving of 15%). Members are encouraged to bring other members of their dental team. Prices include VAT.

The cost includes venue, all-day refreshments, hot buffet lunch, all lectures and delegate pack.

Please enclose a cheque payable to 'Dental Protection Limited' or state your credit or debit card details below (VISA, Mastercard, Maestro, Solo or Visa Delta)

Card type..... Valid from date.....

Name of cardholder.....

Card number..... Expiry date.....

If Maestro card, state issue number.....

Three-digit security code.....

on reverse of card.....

Signature..... Date.....

Cardholder Address (if different from above).....

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For security, insert this form into an envelope. VAT number 524251475

Cancellations received 8 days or more in advance of the event will be entitled to a 100% refund. For cancellations received between 1 and 7 days prior to the event (inclusive) no refunds will be given. Failure to attend on the day will constitute late cancellation and no refund will be given. Substitutions are welcome at any time.